concept.

talent & tech. connected

Our solutions.

Project Services

www.concept-it.com

0844 800 6600

Contents.

Who we are.

Over two decades of talent consultancy.

Solutions to support your evolving tech needs.

With technology moving this fast, you need an agile partner to keep up. Concept simplifies your tech hiring process by recruiting, training, and deploying employees that fit, as and when you need them.

At Concept, we do more than just connect businesses with tech talent. We're industry experts with a global reach, ensuring swift and consistent talent solutions.

Our consultants bring a unique blend of knowledge, passion, and expertise to the table, fostering lasting relationships that stand the test of time.

£26m
turnover
in 2022

We're growing
with a team of
80+ staff

placed over
30,000
candidates
*both permanent & contract positions

Providing fully managed, end-to-end solutions, including both talent attraction and outsourcing options, you can rely on Concept as an extension of your internal team, ready to fully support Whether you're a fast-growing scale-up or an established brand looking to expand, we tailor our solutions to fit you as your business as it grows.

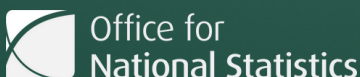**concept.**
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Who we work with.

We're your expert consultants in the tech world. We've got deep roots in all things tech, offering expertise across multiple markets.

We have hundreds of skilled professionals ready to be deployed quickly across the UK, committed to upgrade, deployment, and break-fix projects.

Our tailored talent solutions are designed with your unique needs.

Our partners.

CDW®

Whirlpool CORPORATION

maintel

SCC

mti

Zonal

Barron McCann

CSI YOUR PERPETUAL EDGE

Office for National Statistics

Hso

Softcat

boxxe

> **Concept has been proactive in maintaining a detailed understanding of our needs and has always delivered to a very high standard – determined to meet our needs.**
>
> **I cannot commend the service that Concept has provided to me and my team highly enough.**
>
> –Deputy Director, ONS

Resource Augmentation

Flexible resourcing.

Assemble the perfect team for your project. No hassle. No delays.

Building the right tech team isn't just about filling a resource gap. It's about choosing flexibility, ease, and specialised skills that make every project efficient and cost-effective.

Resource Augmentation is a service that allows you to supplement your existing team with additional resources. Whether you need additional talent to meet a deadline or require specialised skills on a project, we're here to help.

We can deliver resources via our extensive talent pool of qualified, pre-vetted associates.

Our team is deeply attuned to the distinct needs of tech projects across the UK. And with flexible support levels, we're here to meet your exact needs, no matter your requirements.

We offer a range os solutions with varying degrees of project ownership through our outsourced model.

Tech resource, ready when you are.

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No gimmicks, just clear results that make an immediate difference.

Control
We handpick the ideal talent for tasks, plugging service and skill gaps with our pool of dependable, experienced professionals.

Efficiency
Swiftly connect with experienced talent and teams tailored by location, project, and expertise.

Flexibility
As the project demands fluctuate, we adapt your team without burdening you with overheads or tedious admin.

Cost Reduction
Blend your full-time employees with the agility of on-demand resource to reduce your overheads.

Coverage
Our footprint spans the UK, ensuring we can deploy specialists, precisely where you need them.

Expertise
Access tech teams with niche expertise to ensure a smooth and high-quality project execution.

Providing cohesive, qualified tech resources, ready to fulfil your project from the start.

Project Services

Your pathway to successful project outcomes.

In the fast-paced world of tech, bringing your project to fruition on time and within the budget is critical.

Our solution provides you with a flexible labour model, that gives you the agility to respond to market fluctuations and also take advantage of new opportunities, whilst protecting margins and retaining quality control at your customer's premises.

We specialise in on-demand field engineering and can support you across various areas, including scoping requirements, service delivery to administration, and management of critical processes.

We can provide resource for deployment, upgrade, and break-fix across a range of projects, including IT, EPoS and ATM systems.

Quality outcomes

Extensive UK coverage

20+ year insights

How it works.

Our consultants can draw on their experience to scope out your project requirements and deliver the best solution. We offer varying degrees of service ownership to provide you with the precise level of support you need.

Your Project Services hiring pathway.

Understanding Your Needs

Designing a Tailored Solution

Delivering Success

We kickstart with a deep understanding of your project requirements, working together to define the scope of work, and commercial arrangements, including fees and desired outputs.

Our experienced team crafts a solution that aligns perfectly with your project goals, ensuring the meeting of crucial milestones and pre-defined KPIs.

With a hands-on approach, we manage the end-to-end processes efficiently, steering your project to success while allowing you to focus solely on the core objectives.

The benefits.

Project Knowledge

Take advantage of our expert knowledge and gain advice on the best way to run your project.

Project Management

We take the burden off your organisation by managing the end-to-end process, ensuring project satisfaction.

Thoroughly Vetted

We vet all engineers to ensure they're fully compliant before commencing work. Our average engineer rating is 4.3 out of 5.

Interview Solutions

We can provide additional services such as assessment and induction days for candidates.

Project Support

We can provide a range of additional support to your team, including sign-off management, basic project scheduling and travel bookings.

Efficient Payroll

Running a weekly payroll, ensures engineers have funds to be in the field and keeps which helps keep your projects running smoothly.

Our sectors.

We're your backbone for projects and rollouts.

We connect your requirements directly with our team of certified specialists, ensuring smooth collaborations every time.

We provide dedicated teams to support a variety of projects and digital rollouts, matching our talent pool of experienced and certified tech specialists with your requirements.

With us, it's not just about filling seats but finding the right people who will help deliver your objectives.

500+ specialists

stationed across the UK committed to upgrade, deployment, and break-fix projects.

With specialisms in:

ATM	IT
Cabling	Wi-Fi
EPOS	Networking

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Contact us

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CERTIFIED

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